

# **Anderson School District One PowerSchool Parent Portal Acceptable Use Policy**

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Access to your child's grades and attendance through PowerSchool is being provided to you as another form of communication with teachers and administrators in an effort to support your child's education. Please read this Acceptable Use Policy carefully and sign in the space provided on the attached Anderson School District One PowerSchool Parent Portal Signature Page. The signed Powerschool Parent Portal Signature Page must be returned to the school in person in order to obtain your username and password.

1. Parents are required to act in a responsible, ethical and legal manner.
2. Usernames and passwords are to be kept confidential. Do not provide this login information to your child as there is a Student Portal for their use.
3. Parents will not use the portal for any illegal activity, including violation of Data Privacy laws. Anyone found to be violating laws will be subject to civil and/or criminal prosecution.
4. Parents will not access data or any account owned by another parent.
5. Parents who identify a security problem with the Parent Portal must notify Technology Support Services (864.947.4616) immediately, without demonstrating the problem to anyone else.
6. One username and password will be issued per student per family. If you have more than one student in school, a separate username and password will be issued for each student.
7. It is your responsibility to determine which parent(s) or guardian(s) will be able to access records. By logging into PowerSchool, you acknowledge that you are duly authorized to view the site. You also acknowledge that anyone other than an authorized parent or guardian of your child is prohibited from viewing or using this site.
8. All concerns about the system should be addressed to your child's school.
9. Although you will be able to check grades at any time of day, there may be times when the system is down due to planned maintenance or an unplanned outage. Please check the system again within 24 hours.
10. The school district does not provide support for your home or work computer system.
11. Grade concerns should be addressed with the specific teacher via phone or e-mail. Harassing, threatening or inappropriate e-mails to teachers are not acceptable.
12. The way a teacher enters the due date of an assignment varies. It could mean the date the assignment was recorded in the grade book or the date the assignment is due. These choices are up to the individual and could vary from teacher to teacher.
13. The frequency in which grades are posted will vary from teacher to teacher. If the information is not available in the Class Description in the Parent Portal, contact your child's teacher for information regarding how often grades will be posted.
14. Calculated course percentages and grades may seem low or high at the beginning of a quarter, grade averages in the early part of a term can fluctuate greatly as assignments are graded. As more assignments are scored, the calculated grades will normally be closer to the final grade. Several missing assignments, projects or test grades may significantly affect the quarter grade.
15. In the event that errors are detected in your student's records, you should notify the school to have the data corrected.

16. Attendance concerns should be addressed to the main office of your child's school.

17. If you forget your username and/or password, you may request this information by phone. For security purposes you will need to provide either a valid Drivers license or government issued ID with number and expiration date for identification to receive a new username and password. If this information is not available in the student's record you will be required to present one in person at your child's school.

18. The use of PowerSchool is a privilege, not a right. Users shall not attempt to gain unauthorized access to the district system or go beyond their authorized access. This includes attempting to log in through another person's account or access another person's files. Inappropriate use will result in cancellation of a user's privilege.

19. The school district reserves the right to monitor, inspect, copy, review and store at any time, and without prior notice, any and all usage of the PowerSchool system and any and all information transmitted or received in connection with such usage. All such information files shall be and remain the property of the school district. No user shall have any expectation of privacy regarding such materials.

20. I acknowledge that Anderson School District One makes no warranties of any kind, whether expressed or implied, for the service it is providing.

21. I release Anderson School District One from any liability or damages that may result from the use of PowerSchool. I accept full responsibility and liability for the results of my actions concerning the use of PowerSchool. In addition, I agree to hold Anderson School District One and all of their administrators, teachers and staff harmless from any and all loss, costs, claims or damages resulting from my access and use of PowerSchool.